**Mayo and Hawthorne experiments quiz**

1. Where did Hawthorne initially carry out this experiments?

General Electric Company’s Hawthorne works.

General Gas company’s Hawthorne works.

At home.

1. Mayo and Hawthorne suggests that financial motivation is the most important motivator at work?

True

False

1. What does Mayo and Hawthorne suggest is the most important aspect of motivating workers?

Less working hours

Group dynamics

Extra time off

1. Research showed that workers need to be?

Treated beyond the what they are expected to be.

Below what they are expected to be.

1. Mayo and Hawthorne conclude that?

Work is only important to people if they are receiving money.

Work is more important to some people than money.

1. Morale and motivation is most affected by?

The recognition they received from managers.

Financial gains such as bonuses.

Team work and co operation.

1. What are the factors that affects motivation at work according to Mayo and Hawthorne?
2. The human relations school of motivation regards managers and workers as?

Separate entities in the business.

Interacting groups.

1. The human relations school of motivation suggests that ……….. is key?

Motivation.

Communication.

Appraisal.

1. When following the human relations school of motivation managers must treat groups of workers ?

In the same way.

In different ways.

1. What did Mayo and Hawthorne first examine in their experiment?

Group dynamics.

Heat and light in the workplace.

1. According to Mayo and Hawthorne people only work for money?

True

False

**Mayo and Hawthorne experiments quiz**

1. Where did Hawthorne initially carry out this experiments?

**General Electric Company’s Hawthorne works.**

General Gas company’s Hawthorne works.

At home.

1. Mayo and Hawthorne suggests that financial motivation is the most important motivator at work?

True

**False**

1. What does Mayo and Hawthorne suggest is the most important aspect of motivating workers?

Less working hours

**Group dynamics**

Extra time off

1. Research showed that workers need to be?

**Treated beyond the what they are expected to be.**

Below what they are expected to be.

1. Mayo and Hawthorne conclude that?

Work is only important to people if they are receiving money.

**Work is more important to some people than money.**

1. Morale and motivation is most affected by?

**The recognition they received from managers.**

Financial gains such as bonuses.

Team work and co operation.

1. What are the factors that affects motivation at work according to Mayo and Hawthorne?

• greater communication;

• better teamwork;

• showing an interest in others;

• involving others in decision-making;

• ensuring the wellbeing of others;

• making work interesting and non-repetitive.

1. The human relations school of motivation regards managers and workers as?

Separate entities in the business.

**Interacting groups.**

1. The human relations school of motivation suggests that ……….. is key?

Motivation.

**Communication.**

Appraisal.

1. When following the human relations school of motivation managers must treat groups of workers ?

In the same way.

**In different ways.**

1. What did Mayo and Hawthorne first examine in their experiment?

Group dynamics.

**Heat and light in the workplace.**

1. According to Mayo and Hawthorne people only work for money?

True

**False**