###### RESULT

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| **HND/HNC ASSIGNMENT SPECIFICATION**  |

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| **Student name:** |  | **Student P number:** |  |
| **Programme:** | **HND/C Hotel and Catering Management** |
| **Module:** | **Introduction to Hospitality, Tourism and Events** | **Module Level (4 or 5):** | **4** |
| **Module code:** |  | Contribution to Overall **Module Assessment (%):** | **50%** |
| **Lecturer:** | **Naomi Hillen** | **Internal Verifier:** |  |
| **Assignment Title:** |  | **Assignment No (x of x):** |  **1 of 2** |
| **Hand Out Date:** |  | **Submission deadline:** |  |

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| **Referencing:** | In the main body of your submission you must give credit to authors on whose research your work is based. Append to your submission a reference list that indicates the books, articles, etc. that you have read or quoted in order to complete this assignment (e.g. for books: surname of author and initials, year of publication,title of book, edition, publisher: place of publication).  |
| **Disclosure:**  | I declare that this assignment is all my own work and that I have acknowledged all materials used from the published or unpublished works of other people. All references have been duly cited. |
| **Student’s Signature:** | *Assignments will not be accepted without a signature here* | **Date:** |  |

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| **Turnitin:** Lecturer totick to indicate if an electronic version of the assignment must be submitted to Turnitin. Note: the Turnitin version is the primary submission and acts as a receipt for the student. Both electronic and paper versions MUST be submitted by the same deadline. No grades will be released until both submissions are received. **Late submission of either the electronic or paper version will result in a late penalty grade.** Penalties for late submission: Up to one week late, maximum grade of a PASS. Over one week late, Refer. Only Year Tutors and the Programme Director may grant an extension. | **YES** |  |
| **NO** |  |

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| **Learning Outcomes tested****(from module syllabus)** | **Assessment Criteria** **To achieve each outcome a student must demonstrate the ability to:** |
| Evaluate the structural, functional and organisational development of the industry and its influence upon participation levels. | * Successfully complete an industry audit assignment appreciating the roles and responsibilities of the sectors within each specialist area.
* Understand the hospitality, tourism and events sector’s historical and contemporary development.
* Differentiate the varying types of hospitality, tourism, and events (definitions and typologies)
* Appreciate the contextual and functional background of the hospitality, tourism and events sector
* Evaluate basic strategy and policy approaches
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* **Please submit the assignment parts in a suitable report folder– not in polypockets.**
* **This form (ALL PAGES) MUST be at the front of the paper submission. Assignments will not be accepted without this form as it is a requirement that you sign the disclosure regarding referencing convention.**
* **DO NOT put this form into Turnitin or it will match many similarities with other students’ submissions.**

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| **TASK DESCRIPTION** |

The hospitality, tourism and events industries are a continuously developing and evolving range of industries, highly defined by social, political, ethical and technological influences.

For one of the three areas undertake an industry audit and present in report form (approximately 2000 words)

Within this audit you should:

* Define each of the three sectors.
* Explain your chosen sector. You should include examples and evidence of statistical data to reveal the scale and scope of the sector you have chosen
* Discuss the historical and modern developments in the sector (post World War 2) illustrating how the sector has evolved.
* Assess how within the sector an organisation’s functions and operations are dependant upon the context and environment in which it operates.
* Evaluate how key authorities and professional bodies influence decision making in organisations. Your evaluation should make reference to particular industry issues and how they influence strategy management e.g. operational challenges, disability, discrimination issues, European policy, media power trends etc.

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| **GUIDANCE FOR Students IN THE COMPLETION OF TASKS** |

**NOTE: The guidance offered below is linked to the five common assessment criteria overleaf.**

1. **Research-informed Literature**

Your work must be informed and supported by scholarly material that is *relevant* to and *focused* on the task(s) set. You should provide evidence that you have accessed a wide *range* of sources, which may be academic, governmental and industrial; these sources may include academic journal articles, textbooks, current news articles, organisational documents, and websites. You should consider the *credibility* of your sources; academic journals are normally highly credible sources while websites require careful consideration/selection and should be used sparingly. Any sources you use should be current and up-to-date, mostly published within the last five years or so, though seminal/important works in the field may be older. You must provide *evidence* of your research/own reading throughout your work, using in-text citations in the main body of your work and a reference list that is alphabetical at the end of your work. Please use the Harvard referencing system.

*Specific to this assignment*: The student should show a wide level of reading and research, a minimum of 10/12 references which may include text books, industry journals e.g. Caterer and Hotelkeeper, industry websites e.g. People 1st, WTB, etc. or organisations websites or brochures.

1. **Knowledge and Understanding of Subject**

Your work must demonstrate the growing extent of your knowledge and understanding of concepts and underlying principles associated with the subject area. *Knowledge* relates to the facts, information and skills you have acquired through your learning. You demonstrate your *understanding* by interpreting the meaning of the facts and information (knowledge). This means that you need to select and include in your work the concepts, techniques, models, theories, etc. appropriate to the task(s) set. You should be able to explain the theories, concepts, etc. meaningfully to show your understanding. Your mark/grade will also depend upon the *extent* to which you demonstrate your knowledge and understanding; ideally each should be complete and detailed, with comprehensive coverage.

*Specific to this assignment*: Based on your knowledge of the subject area, notes taken in lectures and group presentations undertaken you will provide relevant definitions, statistical data, showing evidence of additional research to demonstrate your understanding of the industry covered.

1. **Analysis**

Your work must contain evidence of logical, analytical thinking, evaluation and synthesis. For example, to examine and break information down into parts, make inferences, compile, compare and contrast information. This means not just describing What! but also justifying: Why? How? When? Who? Where? At all times, you must provide justification for your arguments and judgements. Evidence that you have reflected upon the ideas of others within the subject area is crucial to you providing a reasoned and informed debate within your work. Furthermore, you should provide evidence that you are able to make sound judgements and convincing arguments using data and concepts. Sound, valid conclusions are necessary and must be derived from the content of your work. There should be no new information presented within your conclusion. Where relevant, alternative solutions and recommendations may be proposed.

*Specific to this assignment: After you have defined and explained the sector, you should consider* how within the sector an organisation’s functions and operations are dependent upon the context and environment in which it operates and how key authorities and professional bodies influence decision making in organisations. *You should then derive sound conclusions from the content of the work and propose 3/4 relevant/appropriate ways forward for the organisation based on the findings.*

1. **Practical Application and Deployment**

You should be able to demonstrate how the subject-related concepts and ideas relate to real world situations or a particular context. How do they work in practice? You will deploy models, methods, techniques, and/or theories, in that context, to assess current situations, perhaps to formulate plans or solutions to solve problems, some of which may be innovative and creative. This is likely to involve, for instance, the use of real world examples and cases, the application of a model within an organisation and/or benchmarking one organisation against others based on stated criteria. You should show awareness of the limitations of concepts and theories when applied in particular contexts.

*Specific to this assignment*: *You should deploy your chosen techniques, models and/or theories to the industry chosen, giving real-life examples to illustrate the points you make. Where possible you should show awareness of the limitations of the model used when applied to the industry chosen.*

1. **Skills for Professional Practice**

Your work must provide evidence of the attributes expected in professional practice. This includes demonstrating your individual initiative and/or collaborative working. You must communicate effectively in a suitable format, which may be written and/or oral, for example, essay, management report, presentation. Work should be coherent and well-structured in presentation and organisation.

*Specific to this assignment*: *You should use a report of a recognised format. It should include an executive summary, introduction, main findings and conclusions. Recommendations are also required. All writing should be academic in style, formal, focused, concise and subject specific. It should use a font of Times New Roman 12 or Arial 11 Point. All graphs, charts and figures in the main body must be clearly referenced beside or beneath. Where possible they should not be on separate pages but should be incorporated within the text.*

**Essential Resources:**

* Resources listed on the lecture schedule and on Moodle
* The student handbook
* The SMU website at <http://www.smu.ac.uk/academicskills/>

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|  **GRADING criteria and Student FEEDBACK** |

This section details the assessment criteria. The *extent* to which these are demonstrated by you determines your grade. The weightings available for each criterion are shown. Lecturers will use the space provided to comment on the achievement of the task(s), including those areas in which you have performed well and areas that would benefit from development/improvement.

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| **Common Assessment Criteria Applied** | **Percentage weighting**  | **Grade****awarded** |
| **1. Research-informed Literature** Extent of research and/or own reading, selection of credible sources, application of appropriate referencing conventions. |  |  |
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| 15 |
| **2. Knowledge and Understanding of Subject**Extent of knowledge and understanding of concepts and underlying principles associated with the discipline. |  |  |
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| 30 |
| **3. Analysis**Analysis, evaluation and synthesis; logic, argument and judgement; analytical reflection; organisation of ideas and evidence |  |  |
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| 20 |
| **4. Practical Application and Deployment**Deployment of methods, materials, tools and techniques; application of concepts; formulation of innovative and creative solutions to solve problems. |  |  |
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| 25 |
| **5. Skills for Professional Practice** Attributes in professional practice: individual and collaborative working; deployment of appropriate media; presentation and organisation. |  |  |
|  | 10 |  |
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| **\*Assignment Result (**Assessment grades are subject to ratification at the Exam Board. These comments and grades are to give feedback on module work and are for guidance only until they are confirmed. ) | **Late Submission Penalties (tick if appropriate)** |  |
| Up to one-week late |  |
| Over one week late |  |

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| COMMON ASSESSMENT AND GRADING CRITERIA |

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|  | **OUTRIGHT FAIL** | **UNSATISFACTORY** | **SATISFACTORY** | **GOOD** | **VERY GOOD** | **EXCELLENT** | **EXCEPTIONAL** |
| **Assessment Criteria** | **REFER (equivalent to 0-29%** | **REFER (equivalent to 30-39%\*** | **PASS (equivalent to 40-49%)** | **PASS (equivalent to 50-59%)** | **MERIT (equivalent to 60-69%** | **DISTINCTION (equivalent to 70-79%** | **DISTINCTION (equivalent to 80-100%** |
| **1. Research-informed Literature** Extent of research and/or own reading, selection of credible sources, application of appropriate referencing conventions  | Little or no evidence of reading.Views and findings unsupported and non-authoritative.Referencing conventions largely ignored. | Poor evidence of reading and/or of reliance on inappropriate sources, and/or indiscriminate use of sources.Referencing conventions used inconsistently. | References to a limited range of mostly relevant sources. Some omissions and minor errors.Referencing conventions evident though not always applied consistently. | Inclusion of a range of research-informed literature, including sources retrieved independently. Referencing conventions mostly consistently applied. | Inclusion of a wide range of research-informed literature, including sources retrieved independently.Selection of relevant and credible sources. Very good use of referencing conventions, consistently applied. | A comprehensive range of research informed literature embedded in the work. Excellent selection of relevant and credible sources. High-level referencing skills, consistently applied. | Outstanding knowledge of research-informed literature embedded in the work. Outstanding selection of relevant and credible sources. High-level referencing skills consistently and professionally applied. |
| **2. Knowledge and Understanding of Subject**Extent of knowledge and understanding of concepts and underlying principles associated with the discipline. | Major gaps in knowledge and understanding of material at this level. Substantial inaccuracies. | Gaps in knowledge, with only superficial understanding. Some significant inaccuracies. | Evidence of basic knowledge and understanding of the relevant concepts and underlying principles.  | Knowledge is accurate with a good understanding of the field of study. | Knowledge is extensive. Exhibits understanding of the breadth and depth of established views.  | Excellent knowledge and understanding of the main concepts and key theories. Clear awareness of challenges to established views and the limitations of the knowledge base. | Highly detailed knowledge and understanding of the main theories/concepts, and a critical awareness of the ambiguities and limitations of knowledge. |
| **3. Analysis**Analysis, evaluation and synthesis; logic, argument and judgement; analytical reflection; organisation of ideas and evidence | Unsubstantiated generalisations, made without use of any credible evidence. Lack of logic, leading to unsupportable/ missing conclusions. Lack of any attempt to analyse, synthesise or evaluate. | Some evidence of analytical intellectual skills, but for the most part descriptive. Ideas/findings sometimes illogical and contradictory. Generalised statements made with scant evidence. Conclusions lack relevance. | Evidence of some logical, analytical thinking and some attempts to synthesise, albeit with some weaknesses.Some evidence to support findings/ views, but evidence not consistently interpreted.Some relevant conclusions and recommendations, where relevant | Evidence of some logical, analytical thinking and synthesis. Can analyse new and/or abstract data and situations without guidance.An emerging awareness of different stances and ability to use evidence to support the argument.Valid conclusions and recommendations, where relevant | Sound, logical, analytical thinking; synthesis and evaluation. Ability to devise and sustain persuasive arguments, and to review the reliability, validity & significance of evidence. Ability to communicate ideas and evidence accurately and convincingly.Sound, convincing conclusions / recommendations. | Thoroughly logical work, supported by evaluated evidence. High quality analysis, developed independently or through effective collaboration.Ability to investigate contradictory information and identify reasons for contradictions.Strong, persuasive, conclusions, justifiable recommendations. | Exceptional work; judiciously selected and evaluated evidence. Very high quality analysis, developed independently or through effective collaboration.Ability to investigate contradictory information and identify reasons for contradictions.Highly persuasive conclusions |
| **4. Practical Application and Deployment**Effective deployment of appropriate methods, materials, tools and techniques; extent of skill demonstrated in the application of concepts to a variety of processes and/or contexts; formulation of innovative and creative solutions to solve problems.  | Limited or no use of methods, materials, tools and/or techniques.Little or no appreciation of the context of the application. | Rudimentary application of methods, materials, tools and/or techniques but without consideration and competence. Flawed appreciation of the context of the application. | An adequate awareness and mostly appropriate application of well established methods, materials, tools and/or techniques.Basic appreciation of the context of the application. | A good and appropriate application of standard methods, materials, tools and/or techniques.Good appreciation of the context of the application, with some use of examples, where relevant. | A very good application of a range of methods, materials, tools and/or techniques.Very good consideration of the context of the application, with perceptive use of examples, where relevant.Evidence of some innovation and creativity.  | An advanced application of a range of methods, materials, tools and/or techniques.The context of the application is well considered, with extensive use of relevant examples.Application and deployment extend beyond established conventions. Innovation and creativity evident throughout. | Outstanding levels of application and deployment skills. Assimilation and development of cutting edge processes and techniques. |
| **5. Skills for Professional Practice** Demonstrates attributes expected in professional practice including: individual initiative and collaborative working; deployment of appropriate media to communicate (including written and oral); clarity and effectiveness in presentation and organisation. | Communication media is inappropriate or misapplied.Little or no evidence of autonomy in the completion of tasks.Work is poorly structured and/or largely incoherent. | Media is poorly designed and/or not suitable for the audience. Poor independent or collaborative initiative.Work lacks structure, organisation, and/or coherence | Can communicate in a suitable format but with some room for improvement. Can work as part of a team, but with limited involvement in group activities. Work lacks coherence in places and could be better structured. | Can communicate effectively in a suitable format, but may have minor errors.Can work effectively as part of a team, with clear contribution to group activities. Mostly coherent work and is in a suitable structure. | Can communicate well, confidently and consistently in a suitable format.Can work very well as part of a team, with very good contribution to group activities. Work is coherent and fluent and is well structured and organised. | Can communicate professionally and, confidently in a suitable format.Can work professionally within a team, showing leadership skills as appropriate, managing conflict and meeting obligations.Work is coherent, very fluent and is presented professionally. | Can communicate with an exceptionally high level of professionalism. Can work exceptionally well and professionally within a team, showing advanced leadership skills.Work is exceptionally coherent, very fluent and is presented professionally. |

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| **Student Self Evaluation Form**  |
| **Student name:** |  | **Student P number:** |  |
| **Programme:** |  | **Year of programme**  |  |
| **Assignment Title:** |  |

This section repeats in brief the common assessment criteria detailed on previous pages. The *extent* to which these are demonstrated by you determines your grade. Using these criteria, tick the box that best indicates the level of achievement you feel you have achieved with regard to each of them.

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| **Common Assessment Criteria Applied** | **Level of Achievement** |
| **REFER** | **PASS** | **MERIT** | **DISTINCTION** |
|  | **OUTRIGHT FAIL** | **UNSATISFACTORY** | **SATISFACTORY** | **GOOD** | **VERY GOOD** | **EXCELLENT** | **EXCEPTIONAL** |
| **1. Research-informed Literature**  | 0-29% | 30-39% | **40-49%** | **50-59%** | **60-69%** | **70-79%** | **80-100%** |
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| **2. Knowledge and Understanding of Subject** | 0-29% | 30-39% | **40-49%** | **50-59%** | **60-69%** | **70-79%** | **80-100%** |
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| **3. Analysis** | 0-29% | 30-39% | **40-49%** | **50-59%** | **60-69%** | **70-79%** | **80-100%** |
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| **4. Practical Application and Deployment** | 0-29% | 30-39% | **40-49%** | **50-59%** | **60-69%** | **70-79%** | **80-100%** |
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| **5. Skills for Professional Practice**  | 0-29% | 30-39% | **40-49%** | **50-59%** | **60-69%** | **70-79%** | **80-100%** |
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| **PLEASE COMMENT ON AREAS IN WHICH YOU FEEL THAT YOU HAVE PERFORMED WELL**  | **PLEASE COMMENT ON AREAS you feel that you need TO DEVELOP** |
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| **Student’s Name** |  | **Date** |  |
| **Student’s Signature** |  |